List of Payers Instructions

Follow the instructions provided below to view the list of payers that are connected with VisionWeb for each of our insurance transaction processing services.

**Electronic Claims**
To find payers that can receive electronic claims through VisionWeb, please visit: [https://access.emdeon.com/PayerLists/](https://access.emdeon.com/PayerLists/)

1. Click on the Claims tab
2. For Product Type, select “Emdeon Office”
3. For Payer Type, select “All”
4. For Line of Business, select “Medical”
5. For Services, select “Claims”
6. For State, select “All”
7. Click on View List for the list of connect payers

(To view a specific payer, enter the Payer ID or the first few letters of the Payer Name in the appropriate field.)

**Real Time Transactions**
To find payers that allow you to research patient eligibility and claim status, please visit: [https://access.emdeon.com/PayerLists/](https://access.emdeon.com/PayerLists/)

1. Click on the Eligibility & Benefits tab
2. For Product Type, select “Emdeon Office”
3. For Payer Type, select “All”
4. For Line of Business, select “Medical”
5. For Transaction Type, select “Eligibility Inquiry and Response”
6. Click on View List for the list of connect payers

(To view a specific payer, enter the Payer ID or the first few letters of the Payer Name in the appropriate field.)

**ERA Management**
To find payers that provide electronic remittance advice (ERA), please visit: [https://access.emdeon.com/PayerLists](https://access.emdeon.com/PayerLists)

1. Click on the ERA/EFT/Remittance tab
2. For Product Type, select “Emdeon Office”
3. For Payer Type, select “All”
4. For Line of Business, select “Medical”
5. For Services, select “ERA”
6. Click on View List for the list of connect payers

(To view a specific payer, enter the Payer ID or the first few letters of the Payer Name in the appropriate field.)